# Combined Knowledge End-User License Agreement

#### **Definitions**

"Combined Knowledge" The App provider, Combined Knowledge Ltd, 2 The Terrace, Rugby Road, Lutterworth, Leicestershire, LE17 4BW, United Kingdom.

"App" A digital product (or the means to access content of a digital product) created and hosted by Combined Knowledge accessed over the internet such as "Training+ Learning On-Demand" and "Support+ Help On-Demand".

"Direct Link" a URL (Uniform Resource Locator) that gives access to app content hosted by Combined Knowledge. A direct link includes license information unique to each client and the app content they are licensed to use.

#### **General Terms**

Please read this End-User License Agreement ("Agreement") carefully before downloading or using any Combined Knowledge App ("Application").

By downloading or using the Application, you are agreeing to be bound by the terms and conditions of this Agreement.

If you do not agree to the terms of this Agreement, do not download or use the Application.

# License

Combined Knowledge grants you a revocable, non-exclusive, non-transferable, limited license to download, install and use the Apps strictly in accordance with the terms of this Agreement.

Unless agreed in writing prior to license activation, the minimum duration of a license is 12 months.

### Restrictions

You agree not to, and you will not permit others to License, sell, rent, lease, assign, distribute, transmit, host, outsource, disclose or otherwise commercially exploit the Apps or make the Apps available to any third party.

You agree not to share Direct Links provided to you with any third party without prior consent from Combined Knowledge. Unapproved sharing of Direct Links with a third party may constitute making the Apps available to a third party.

### Modifications to Application

Combined Knowledge reserves the right to modify, suspend or discontinue, temporarily or permanently, Apps or any service to which it connects, with or without notice and without liability to you.

#### Term and Termination

This Agreement shall remain in effect until terminated by you or Combined Knowledge.

Combined Knowledge may, in its sole discretion, at any time and for any or no reason, suspend or terminate this Agreement with or without prior notice.

This Agreement will terminate immediately, without prior notice from Combined Knowledge, in the event that you fail to comply with any provision of this Agreement. You may also terminate this Agreement by deleting the Apps and all copies thereof from your mobile device or from your desktop.

Upon termination of this Agreement, you shall cease all use of the Apps and delete all copies of the Apps from your mobile device or from your desktop.

### Severability

If any provision of this Agreement is held to be unenforceable or invalid, such provision will be changed and interpreted to accomplish the objectives of such provision to the greatest extent possible under applicable law and the remaining provisions will continue in full force and effect.

## Amendments to this Agreement

Combined Knowledge reserves the right, at its sole discretion, to modify or replace this Agreement at any time. If a revision is material we will provide at least 30 days' notice prior to any new terms taking effect. What constitutes a material change will be determined at our sole discretion.

#### **Contact Information**

If you have any questions about this Agreement, please contact us.

Email: productsupport@combined-knowledge.com

Telephone: +44(0)1455 200 520

Post: Combined Knowledge Ltd

2 The Terrace Rugby Road Lutterworth Leicestershire LE17 4BW

United Kingdom