

Training+ Client Case Study – The Mott MacDonald Group

Driving Consumption, Productivity and Adoption of Microsoft Office 365 for their global workforce.

Training+ has helped Mott MacDonald drive a smooth transition to their new digital workplace for all users with minimal disruption to the business. They now have an evergreen learning platform to match the evergreen Office 365 environment!

The Mott MacDonald Group was formed in 1989, their long-term strategy is to provide an all-inclusive engineering, management and development consultancy on a global scale - all geared towards meeting the evolving needs of customers around the world. The Mott MacDonald Group now operate from 180 principle offices across 50 countries worldwide.

In 2019, The Mott MacDonald Group were faced with the challenge of building a sustainable yet cost effective on demand digital adoption programme in Office 365. Due to the scale of this project they quickly realised they were going to need a digital content solution for end user training. They turned to Combined Knowledge and their Training+ Office 365 app to complement their drive for a digital transformation.

Training+ offered Mott MacDonald employees on demand digital end user training at their fingertips for all the Office 365 applications. The high-quality interactive videos brought classroom training to their desktop aimed at a mass adoption user base, getting the users skilled up ready to use the new platforms Office 365 brings. Training+ can be accessed in several ways, therefore Mott MacDonald were able to control how their users were able to access the training content, to align with their Office 365 roll out strategy. Training+ structured in-depth lessons provided Mott MacDonald staff with conceptual learning - not just the simple 'how to' steps but also presenting the users with expert demonstrations on how to use the product and make the most of the application and the benefits it will bring to their day to day roles.

Training+ gave Mott MacDonald the capability of being able to consume the content from anywhere in Office 365 by using embedded links. This is a very powerful tool as they now have the flexibility of being able to create communication sites, targeted videos in Teams, custom training and knowledge pages, enabling them to build their own persona training academy. A fully customised training and learning experience for their end users on how to collaborate.

Mott MacDonald's next challenge was being able to measure the consumption of Office 365 across all the business units. Training+ seamlessly integrated with their Learning Management System (LMS). The training content was quickly deployed and streamed directly from their LMS giving them the versatility of being able to build learning roadmaps targeted and aligned to specific groups of users within the business. Each time a lesson is being watched it's being measured. Mott MacDonald were able to create their own unique questions and quizzes to track skills and test the knowledge level of the users.

